**CAT Mobile App – Playtesting Results**

Player Information

Playtester Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Playtest Date:\_\_\_\_\_\_\_/\_\_\_\_\_\_\_\_/\_\_\_\_\_\_\_

Introduction

* Hello and thank you
* Please talk about your actions while you do them
* Feel free to ask questions, but we may not be able to answer
* Let us know if you are ever stuck or think something should be different

Use Cases

1. Open the CAT App
2. Find a reference for how to pay to get on the bus
3. Find a map showing the 19 bus route
4. Find a detailed time schedule of the M bus
5. Determine what zones are and what zone the M bus is in
6. Find the CAT bus policy
7. Find the current location of all busses
8. Find the cost of a monthly pass and where to buy one
9. Find a reference for how to call for a bus stop
10. Find the phone number and address of CAT
11. Find a reference for how to load a bike onto the bus
12. Determine what areas are in each zone
13. Find the days CAT buses do not operate on
14. Determine if there are any rider alerts

**HOLD**

1. ~~Determine a route to go from this University to the National Civil War Museum~~
2. ~~Determine the price of the determined route~~

Post Testing

1. General opinion about app
2. 3 favorite things
3. 3 least favorite things
4. Needed improvements
5. Other uses you would need/expect

Notes

|  |  |
| --- | --- |
| Test 1: |  |
| Test 2: |  |
| Test 3: |  |
| Test 4: |  |
| Test 5: |  |
| Test 6: |  |
| Test 7: |  |
| Test 8: |  |
| Test 9: |  |
| Test 10: |  |
| Test 11: |  |
| Test 12: |  |
| Test 13: |  |
| Test 14: |  |
| Test 15: |  |
| Test 16: |  |

|  |  |
| --- | --- |
| Question 1: |  |
| Question 2: |  |
| Question 3: |  |
| Question 4: |  |
| Question 5: |  |

General: